JFS of Metrowest

2016 REPORT TO THE COMMUNITY
Jewish Family Service of Metrowest (JFS) is proud of the exceptional work our staff and volunteers accomplish each year on behalf of over 5,000 community members in Metrowest and Greater Boston.

Every day, individuals and families turn to JFS when they are in crisis. We hear their heartbreaking, emotional stories. We also see the pride and gratitude that later come when meaningful help is given and desperation is transformed into dignity and self-sufficiency.

These stories speak to the heart of JFS. It is in hearing these stories that JFS is compelled to a bigger mission – to stand up for those left behind and drive change in our community that extends beyond our office doors.

Through innovative, responsive programs, JFS is moving the needle across multiple domains with powerful and measurable impacts. JFS is instrumental in:

- Significantly reducing poverty in the Jewish community.
- Creating access to college for those who never imagined college in their futures.
- Inventing new and vibrant models for harnessing the power of volunteers to affect change and strengthen our community.
- Building meaningful connections with frail older adults to reduce social isolation and improve quality of life.
- Developing sophisticated performance measurements that quantify impacts.

JFS is already headed and rapidly advancing in each of these arenas. And it is the involvement and generosity of our many donors and volunteers that make these impacts possible.

Our partnership with Combined Jewish Philanthropies (CJP) is deep and aligned. With CJP, and with partners from our amazing network of Jewish community organizations as well as with Framingham State University and other local partners, we are leveraging and multiplying impacts together.

We invite you to see JFS as your vehicle for building a just and caring society.

Sincerely,

Marc Jacobs, CEO; Louis Kates, President
BIG IDEAS | BIG IMPACT

Your partnership and investment make it possible for JFS to provide...

POVERTY REDUCTION
in the Jewish community

ACADEMIC ACHIEVEMENT AND PATHWAYS TO COLLEGE
for low-income, first-generation students

INNOVATIVE, INTEGRATED RESOURCES
that empower immigrant families to succeed

PERFORMANCE MANAGEMENT
that demonstrates effectiveness and impact

SOCIAL, EDUCATIONAL AND SUPPORTIVE PROGRAMS
that help older adults maximize independence as they age

VOLUNTEER ENGAGEMENT INITIATIVES
that impact and strengthen our community
In 2015, JFS partnered with experts in impact measurement and embarked upon a new performance management process. Beginning with the definition of the targeted problems, corresponding goals and desired outcomes, JFS began a systematic review of each of its programs. Desired outcomes were selected, target benchmarks were established and relevant performance data are being collected and reviewed on an ongoing basis.

The initial focus was on the Family Assistance program. To determine the efficacy of interventions, JFS designed and piloted an instrument that measures baseline and economic status movement across four defined categories – crisis, vulnerability, stability and self-sustainability.

In another initiative, JFS is collaborating with Boston College School of Social Work to assess our elderly clients in an effort to identify and mitigate risk for social isolation.

Over time, the agency’s evolving integrated data collection system will enable sophisticated, longitudinal analysis that will inform programmatic changes and the development of new initiatives.

Through this transformative process, JFS has committed itself to rigorous self-assessment, to ongoing learning and revision based upon that learning and to internal and external transparency. It has created a culture of openness, of enthusiastic and thoughtful knowledge acquisition and sharing, of continuous assessment and quality improvement.

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"It is about accountability, first and foremost, to clients and to our community."
—Lino Covarrubias, JFS Chief Operations Officer
Together with CJP, JFS’ Family Assistance program is significantly reducing poverty in the Jewish community. Through a combination of information, referral, resource development, case management, nutritional access, employment readiness and financial support, case managers address the immediate needs of families in crisis, then continue to work with them until they are stable and self-sustaining.

**POVERTY REDUCTION** in the Jewish community

**IT ALL ADDS UP TO:**

- 400 families received 1,223 hours of intensive expert case management
- 175 new families turned to JFS for assistance
- 700 bags of groceries given to hungry families from **Lucy and Joe’s Food Pantry**
- 150 Passover and Purim baskets distributed to low-income families
- 26 job seekers received re-employment assistance through **Ready for Success**
- 12 unemployed clients landed new jobs

**IMPACT!**

"They are cold; they’re hungry; they need a place to turn. With agencies like JFS, we stand behind these families."

—Sarah Abramson, Associate Vice President, Caring and Social Justice, CJP
In partnership with the Wilson Elementary School, Framingham State University and Mass Bay Community College, JFS’ Reducing Achievement Gaps initiative is giving our community’s most economically and educationally challenged school-age children and their families the help and resources they need to succeed in school and in life. After school tutoring and mentoring reinforce lessons learned in the classroom; a new Performing Arts and Learning theater program bolsters creativity and problem-solving skills; and the Framingham-wide 100 Males to College collaborative supports disadvantaged students as they work to escape poverty through academic achievement.

IT ALL ADDS UP TO:

- **250** backpacks distributed to low-income students
- **36** 3rd graders in All Stars
- **25** 4th graders in Math Academy
- **41** 5th graders in Chapter Girls
- **100** high-school students in 100 Males to College
- **7** Parent University workshops

**IMPACT!**

“JFS tackles the whole achievement gap situation, by helping with academics and also by putting food on the table.”

—Sarah Barrett, Lead Teacher, Wilson Math Academy
Looking at the whole picture, they need more than just one item or one service. JFS and ETR are joining forces to help in a comprehensive manner.

—Janice McQuaid, Career Advisor, Employment & Training Resources (ETR)

JFS is developing innovative, integrated resources that address the social, emotional and financial needs of immigrants, refugees and asylees. 2nd Chance for Success builds skillsets and guides under-employed and unemployed immigrant and minority workers to stable job opportunities; intensive case management and supplemental nutritional assistance help support families as they adapt to their new surroundings; and citizenship and civic integration programs empower new Americans to actively engage in their community.

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<tr>
<th>IT ALL ADDS UP TO:</th>
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<tr>
<td>adults participated in beginner ESL classes</td>
<td>28</td>
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<td>families attended 1,026 meetings with a bilingual community resource specialist</td>
<td>86</td>
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<td>asylees and 7 refugees resettled in the Metrowest area</td>
<td>11</td>
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<tr>
<td>immigrants enrolled in 2nd Chance for Success</td>
<td>20</td>
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<td>new Americans took the oath of U.S. citizenship</td>
<td>87</td>
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<td>families received 1,120 bags of fresh produce from Healthy Harvest and Weekend Nutrition</td>
<td>95</td>
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<tr>
<td>turkeys given to Wilson School families at Thanksgiving</td>
<td>150</td>
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<tr>
<td>garments distributed to Wilson School families through the Pop-Up Clothing Closet</td>
<td>500</td>
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**IMPACT!**
JFS helps frail older adults maximize independence and provides appropriate support in a pragmatic and compassionate way as capabilities diminish. Exercise classes and informative workshops encourage healthy living; **Patient Navigators** increase access to medical care; **Kesher** and **Kesher 13** provide opportunities to engage in faith-based activities; **Friendly Visitors** reduce social isolation; and expert **Geriatric Care Management** and **Homecare** services support older adults and their families as they navigate the physical, emotional and financial challenges that come with aging.

**IT ALL ADDS UP TO:**

- **504** participants attended 75 programs at 17 sites
- **327** **Patient Navigator** clients assisted with medical appointments
- **260** clients received intensive care management
- **150** **Kesher** and **Kesher 13** participants
- **81** clients that speak Russian, Spanish or Chinese as their primary language

**IMPACT!**

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**The JFS Patient Navigator Program is a unique program that is truly benefiting elders in Framingham.**

— Martin D. Cohen, President/CEO, MetroWest Health Foundation
Families are at the core of the JFS mission and through strategic partnerships, JFS is multiplying its impacts and building community across the Metrowest and Greater Boston regions.

Through the Adoption Choices program, JFS is expanding outreach to would-be parents and birth mothers that need expert, professional assistance navigating the adoption process.

JFS is increasing resources that address the needs of LGBTQ individuals and families.

JFS’ Jewish Family Network with the Jewish Community Centers of Greater Boston are helping parents with young children make connections, find support and engage in low-cost, fun activities that celebrate Jewish traditions, build community and strengthen families.

“I will be forever grateful to JFS for making my family’s dreams a reality”

— Adam V. Russo, Esq., CEO, The Phia Group, LLC, JFS Adoptive Parent
JFS proudly honors Marsha and Harvey Chasen and Dena and Michael Rashes, extraordinary community partners whose powerful efforts are impacting the lives of children and families throughout Metrowest, Greater Boston, Israel and communities around the world.

The dedicated staff and volunteers of JFS work tirelessly 24/7/365 to make seemingly impossible problems manageable.

— Harvey and Marsha Chasen (above left)

SPECIAL FRIENDS HOST COMMITTEE

Aron Ain
Michelle and Darren Black
Julie Bluman
David Boronkay
Allan Chasen
Sharon and Chuck Diamond
Elaine and Burt Marmer
Jessica and Chuck Myers
Robin Nichols
Michelle Paster and Josef Blumenfeld
Heather and Jeff Swartz
Lisa and Neil Wallack

FOOD PROVIDED COURTESY OF...

3 Restaurant
Cakes by J and J
Creative Entertaining/
Catering by Roche Bros.
DoubleTree by Hilton Westborough
Fireplace
Foodie Café
Heritage at Framingham
JCHE- Shillman House
Larry Levine’s Kosher Market/
Catering by Tevya
Legal Sea Foods
Margery Gussak Catering
The Melting Pot
North End Treats
Samba Steak & Sushi House
The Sleepy Baker
The Verve – Crowne Plaza
Yummy Mummy Brownies
Zaftigs Delicatessen
Zoup!

SPECIAL THANKS TO...

Chart Productions
David Fox Photography
DOWSHU
Kronos
Peterson Party Center
SER Exposition Services
ThelmaWorld Productions

IT ALL ADDS UP TO:

4 honorees
19 high-energy captains
103 auction items
440+ attendees

IMPACT!

We’ve spent time with JFS staff and programs; their individual and collective impacts demonstrate social action at its best.

—Dena and Michael Rashes (above right)
Last year, over **300 volunteers** fueled JFS’ impact in the community, donating **5,000 hours** across **15 programs**. Guiding immigrants through the citizenship process, providing backpacks with school supplies to students in need, distributing produce for **Healthy Harvest**, collecting clothes for low-income families, escorting frail older adults to medical appointments and ensuring the success of **Seize the Dream** are just some of the ways JFS volunteers impact and strengthen our community.

Thank you to our many volunteers for partnering with JFS to stand up for those left behind!
Danny Abend
Jill Abend
Rebecca Ackerman
Christopher Ahearn
Muat AlMufti
Jonathan Andujar-Levy
Denise Annunciata
Anne Archibald
Amy Averback
Jan Averback
Ivy Bauer
Jamie Berkson
Paul Berkson
Karin Beth
Amy Bibace-Smith
Donald Bloch
Ellen Bloch
Stacy Book
James Bornstein
Leslie Boudreau
Susan Brady
Jamie Brass
Adeane Bregman
Kenneth Brown
Eva Bruklish
Sheila Buckley
Michele Byrnes
Alyse Cantor
Michelle Carbonneau
Gabriela Carrasquillo
Thomas Chan
Marsha Chasen
Barbara Chasen
Helaine Cohen
Karen Cohen
Ronna Cohen
Rosalyn Cohen
Anneliese Corbett
John Cox
Rachel Cronson
Sophia Cue
Ann Daitch
Virginia Daukas
Tripti Deodhar
Kristin Devellis
Victor Dietz
Noel Dion
Nancy Diott
Sheri Dorfman
Susan Driscoll
Rosenthal Fajardo
Aline Falleiros
Joel Feinberg
Marilyn Feinberg
Eleanor Feldman
Joseph Fellows
Suzanne Finder
Jessica Flagg
Patience Fon
Elizabeth Ford
Gary Forman
Sarah Foss
Rosalie Fox
Erica Freishtat
Bonnie Friedman
Barbara Gainsboro
Hui Gao
Ute Geigenmuller-Gnirke
Rosamond Geller
Hannah George
Judith Gibian
Melissa Ginsberg
Rosemarie Ginsberg
Paula Gluckman
Doreen Goldberg
Marilyn Goldberg
Jennifer Gordon
Katy Gurkin
Vera Guttenberger
Michael Halprin
Virginia Hatch
Ruth Hertzman-Miller
Sandra Hewitt
Charlie Hitch
Michelle Hoffman
Horizon Technology
Sophie Hunter
Stuart Hurwitz
Cathryn Kaner
Gertrude Kaplan
Gerry Kaplow
Al Karimi
Carole Karlowicz
Phyllis Kaufman
Liv Keefe
Valerie Kennan
Ruth Shalom Kinyua
Lizzy Knyazhitsky
Jordan Kogan
Leah Kogan
Jessica Kondrat
Lia Kornmehl
Shelley Kotlikoff
Joyce Krasner
Stephen Kraus
Miriam Kutcher
Ahyoung Kwak
Zachary Laidlaw
Marci Landis
David Landman
Rozalia Lavitman
Martha Lerman
Julius Levin
Peri Levin
Linda Levitt
Nancy Levy
Jenna Lifshatz
Laura Lilly
Janet Lipkin
Judith Locke
Ann Lurie
Andrea Macdonald
Eileen MacQueen
Laura Magasanik
Gabi Marcus
<table>
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<tr>
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<td>Karen Margolis</td>
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<td>Lauren Marks</td>
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As we look forward, legacy giving will play a significant role in assuring that we can maintain the level of services needed to positively impact our Metrowest community. With a gift to the JFS/Metrowest Endowment Fund, you can create a legacy of enduring benefit to those who will come after you by ensuring that JFS will have the funds to:

- Meet future needs
- Maintain consistent program funding
- Expand financial resources
- Respond in the event of an emergency

**Legacy Gifts**
ensure JFS’ impact in the community for future generations

To ensure that the values and concerns that have inspired your involvement in JFS will endure for generations to come, please consider creating a named fund, establishing an endowment, and/or including JFS in your estate planning.

Together, we can maintain the agency’s promise to the community to stand up for those left behind.
$500,000+
Combined Jewish Philanthropies
(includes core capacity
and all programmatic grants)

$40,000-$99,000
Susan Copeland
Herb and Maxine Jacobs Foundation
MetroWest Health Foundation
Tufts Health Plan Foundation

$25,000-$39,999
Aron and Susan Ain
Anonymous
Robert and Cari Band
Edward and Peggy Barry
Harvey and Marsha Chasen
Commonwealth Creative Associates,
Robert Fields
Cummings Foundation
Amalie M. Kass
Ellis and Barbara Morris

$15,000-$24,999
Joan H. Brack Charitable Foundation,
Robert Brack

Middlesex Savings
Charitable Foundation
James W. and Patricia T. Poitras Fund,
Foundation for Metrowest
Sanofi Genzyme Corporation
Edward and Barbara Scolnick
Y & R Charitable Trust, Lisa Y. Rourke

$5,000-$14,999
Anonymous
Chester and Diane Black
Allan and Rebecca Chasen
Cushman & Wakefield, John Boyle
Eastern Bank Charitable Foundation
Eos Foundation
Steven and Renée Finn
Foundation for Metrowest
Jay and Barbara Gainsboro
Jonathan and Leslie Gerber
Gray, Gray & Gray, LLP
Lawrence and Beth Greenberg
Brad and Allison Kates
Louls and Rosanne Kates
David Klein and Robin Wolk
Jeffrey Kraines and Linda Kaplan
Richard and Clare Lesser
Ezra Levine and Gretchen Warland
Middlesex Savings Bank
David and Gail Milowe
MutualOne Charitable Foundation
Charles and Jessica Myers
The Ramsey McCluskey
Family Foundation
Michael and Dena Rashes
RBC Wealth Management and RBC
Foundation-USA
Paul and Marcia Rosenberg
Lester and Caren Schindel
Edward and Barbara Shapiro
Michael and Arlene Sobol
Josef and Dana Volman
Wells Fargo Gratis Foundation
Sidney and Deanna Wolk

$1,000-$4,999
David and Sara Adelizzi
Richard and Sheila Adler
Mark and Carolyn Aín
David and Jessica Aronoff
Jamie and Thea Bader
Mark and Irina Barrocas
Alan and Judy Bernstein
Alan and Randi Biren
Darren and Michelle Black
Michael and Julie Bluman
The Boston Foundation–
Martin Fund, A.D. Chandler III
Ken and Jodi Bring
F. Javier Cevallos and
Josee Vachon-Cevallos
Irwin and Roberta Chafetz
Larry and Rachel Chafetz
Charitable Adult Rides & Services, Inc.
Stuart and Ellen Chasen
Carl and Carol Chudnofsky
Conrad and Christine Clemson
Kathy and Scott Cohen
Scott and Ronna Cohen
Stewart (z”l) and Marie Cohen
Jeremy and Sherrie Delinsky
Digital Federal Credit Union for Kids
Peter and Hinda Drotch
Frances Elovitz
Armand and Carol Ann Epstein
Dan and Dana Finn
David and Lauren Fishman
Kenneth Fishman and Lisa Wendell
Emma Flowers
The Fraiman Foundation
Framingham Rotary Club
Joseph L. & Ray L. Freund Foundation
Mark and Valerie Friedman
Kenneth and Tamar Frieze
Michael and Linda Frieze
Paul and Li Gass
Richard and Laurie Gliklich
Mark Globerson and Esther Heinberg
Joseph Goodman
James Gordon

Hilary Goss
H.D. Chasen Company
Tammy Harris
Hebrew Free Loan, Combined Jewish Philanthropies
Henderson Foundation
Richard and Gabrielle Henken
John and Amy Herrera
Ruth Hertz
Hewlett Packard Enterprise
HUB International New England, Charles Brophy
IBM Employee Services Center
Impact Framingham
Edward and Betsy Jacobs
Marc and Joanne Jacobs
Jack and Audrey Kadis

Narendra Kapadia
Leo and Barbara Karas
Ernest and Ellen Kornmehl
Mitchell and Ann Kramer
Kronos, Aron Ain
Rabbi Harold and Suzette Kushner
Marc and Jayne Lampert
Peter Lefkowitz and Lori Silver
Joel Lehrer and Robyn Paret
Frederic and Lori Leif
Dennis and Cindy Lombardo
LR Construction, Louis Laskey
Evy and Laura Magasanik
Stephen and Amy Manchester
Warren Manning and Susan Rodgin
William and Cynthia Marcus
Maximus Foundation

Harry and Deborah Merkin
MetroWest Medical Center
Barry and Karen Miller
Sharon Mishkin and Mark Rosenzweig
NGINX, Inc.
Robert and Robin Nichols
Packard Design
Michelle Paster and Josef Blumenfeld
Paul Flaherty Plumbing & Heating Co., Inc.
The Phia Group, Adam Russo
The Press Family Foundation
Protravel International, LLC
Ken and Leslie Pucker
Richard and Judi Raphael
Sari Anne Rapkin
Alan and Cathy Regensburger
Alan and Nancy Roberts
Neil and Tracy Ross
Arnold and Linda Roth
Ruderman Family Foundation
Andrew and Barbara Schultz
The Schwartz Charitable Foundation
James and Rosalie Shane
Andrei Shleifer and Nancy Zimmerman
Cynthia Shulman
Robert and Myra Snyder
Scott and Laurene Sperling
Sherman Starr
Justin and Tammy Steinman
Gabriel and Geraldine Sunshine
Jeffrey and Heather Swartz
Michael and Karen Tichnor
TJX Foundation
Town of Framingham
United Way of Massachusetts Bay and Merrimack Valley
Luis Vidal and Jennifer Slifka
Neil and Lisa Wallack
Adam and Michelle Wilen
Nathan and Barbara Wolk
David and Malka Young
Arnold and Brenda Zaltas
Daniel and Marissa Zwelling
17

STILL STANDING UP FOR THOSE LEFT BEHIND

$250-$999

501Partners, LLC
Peter and Jill Abend
Jeff Alexander and Jocelyn Bailin
Robert Allen and Shirley Hui
Arnold and Barbara Andler
Anonymous
Neil Aresty and Estie Rappaport
Wallace and Lois Arthur
A-S-K Associates
At Your Service Homecare
Beth Backer
Stuart and Lee Bauer
David and Nancy Bayer
Steven and Michelle Bearak
The Benevity Community Impact Fund
Robin Berman
Ronald and Daniele Bick
Andrew and Marcia Bloch
Donald and Ellen Bloch
Mark and Cindy Blotner
Adam Blumer and Sarah Guernsey
Michael and Joyce Bohnen
Robert Boodman & Associates
George and Serena Boronkay
Daniel and Jill Bradford
Roger Breitbart and Linda Hill
Breznia-Kodman Funeral Directors, Inc.
Robert and Rosalind Brown
Kirk Carter
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It is with abundant
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BEST OF LUCK TO...
It is with sincere appreciation for their many years of hard work that we say goodbye to Donald Drew, Deborah Golden, Deborah Martin and Sarah Roth as they embark on new adventures.
Jewish Family Service of Metrowest
FY 2016
Cash Receipts—$2,685,000
Forecast as of September 1, 2016

Designated Family Foundations Grants, $205,000, 7.6%
Annual Campaign, $635,000, 23.6%
Adoption, Geriatric Care and Other Program Fees, $192,000, 7.2%
Homemaker Services, $520,000, 19.4%

CJP-Core Capacity, $178,000, 6.6%
CJP-Programmatic Grants, $540,000, 20.1%
Foundation, Corporation and Other Grants, $415,000, 15.5%

FY 2016
Cash Disbursements—$2,607,000
Forecast as of September 1, 2016

Operating Expenses, $303,000, 11.6%
Contractual, Professional & Consultant Services, $237,000, 9.1%
Building and Occupancy, $105,000, 4.0%
Payroll, Taxes and Benefits, $1,962,000, 75.3%

Fundraising, General and Administrative, 14%
Adoption and Other Services, 15%
Jewish Family Assistance, 15%
Immigrant and Youth Services, 13%
Homecare and Elder Services, 43%
Jewish Family Service of Metrowest provides vital social, health and community services to alleviate suffering, enhance lives and support people in need.

Guided by the Jewish traditions of social responsibility and compassion, we are dedicated to supporting people of all ages and backgrounds, treating them with respect and dignity, helping them maintain and sustain healthy lives and independence, providing culturally relevant services and working with community partners to broaden our impacts.

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